



BHARATI VIDYAPEETH (DEEMED TO BE UNIVERSITY)

COLLEGE OF NURSING SANGLI

Continuing Professional Development (CPD) Programme Report

Continuing Professional Development (CPD) Programme for Registered Nurses

Theme: Hospital Communication: Strengthening Professional Interaction for Quality Patient Care

Date: 18th March 2026

Venue: Bharati Vidyapeeth (Deemed to be University) College of Nursing, Sangli

Introduction

A **Continuing Professional Development (CPD) Programme for Registered Nurses** was organized by Bharati Vidyapeeth (Deemed to be University) College of Nursing, Sangli on **18th March 2026**. The programme was accredited by the Maharashtra Nursing Council, Mumbai and applied for **10 credit points**.

The theme of the programme was **“Hospital Communication: Strengthening Professional Interaction for Quality Patient Care.”** The objective of the programme was to enhance nurses’ knowledge and skills regarding effective communication in hospital settings, including communication with patients, healthcare professionals, and hospital administration.

Inauguration by Chef Guest Dr. Nitin Patil & Dr. Sanjay Qureshi.

Programme Proceedings

The academic sessions began at **10:30 AM**.

Session 1: Nurse–Patient Communication

The first session was conducted by **Dr. Bahubali Geddugol**, Associate Professor. He explained the **importance of therapeutic communication in nursing practice**. The speaker

highlighted how building **trust and empathy with patients** improves patient satisfaction and treatment outcomes. He also emphasized the significance of **effective listening and proper patient education** to ensure quality healthcare services.

Session 2: Nurse–Health Care Professional Communication

The second session was delivered by **Mr. Vishal Ghorpade**, Assistant Professor. He discussed **interprofessional communication among doctors, nurses, and allied health professionals**. The session focused on the importance of **coordination in patient care**, proper **documentation**, and **accurate reporting** in healthcare settings to avoid errors and ensure patient safety.

Session 3: Horizontal Communication in Hospitals

The third session was conducted by **Mrs. Snehalata S Reddy**, Assistant Professor. She explained the concept of **horizontal communication**, which occurs between staff members of the same level such as **nurse-to-nurse communication**. She highlighted the importance of **teamwork, collaboration, and sharing information** to maintain continuity and quality of patient care.

A **lunch break** was scheduled from **1:30 PM to 2:30 PM**.

Session 4: Vertical Communication – Upward

The post-lunch session was taken by **Mrs. Sudaivi Prabhakar Kadam**, Clinical Instructor. She explained **upward communication**, which involves communication from staff nurses to senior nurses or hospital management. The session emphasized the importance of **reporting problems, sharing feedback, and giving suggestions** to improve hospital services and organizational functioning.

Session 5: Vertical Communication – Downward

The final academic session was conducted by **Mrs. Nirmala Ashish Londhe**, Clinical Instructor. She explained **downward communication**, which involves communication from hospital administrators or senior staff to junior staff members. The session focused on **instructions, policies, and guidelines** provided by management and highlighted the **leadership role in ensuring effective communication** within the healthcare team.

Conclusion

The CPD programme successfully enhanced the **knowledge and understanding of different types of communication in hospital settings**. Participants gained insights into **therapeutic communication, interprofessional collaboration, and organizational communication**. The sessions were highly informative and beneficial for improving **professional interaction and patient care quality**.

Vote of Thanks

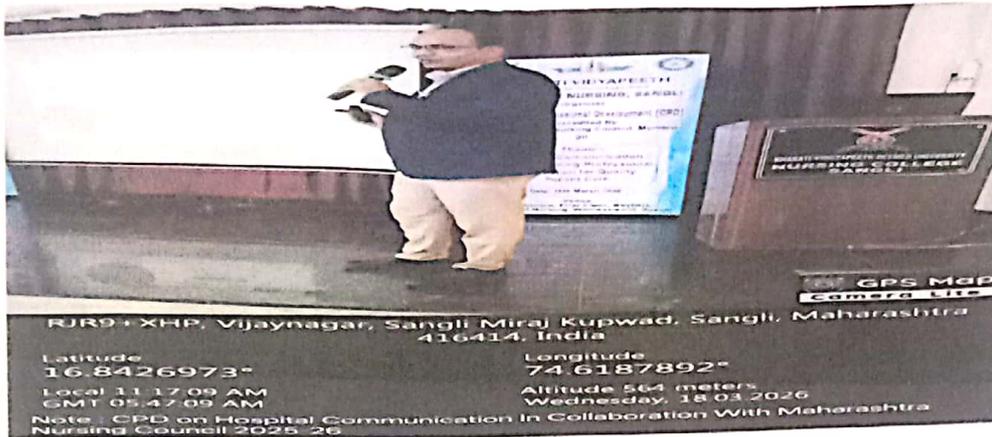
The programme concluded with a **Vote of Thanks** delivered by **Mr. Satish N Salvi**, Assistant Professor, who expressed sincere gratitude to the **speakers, organizers, and participants** for their valuable contribution in making the programme successful.



Chef Guest: Dr. Nitin Patil & Dr. Sanjay Qureshi



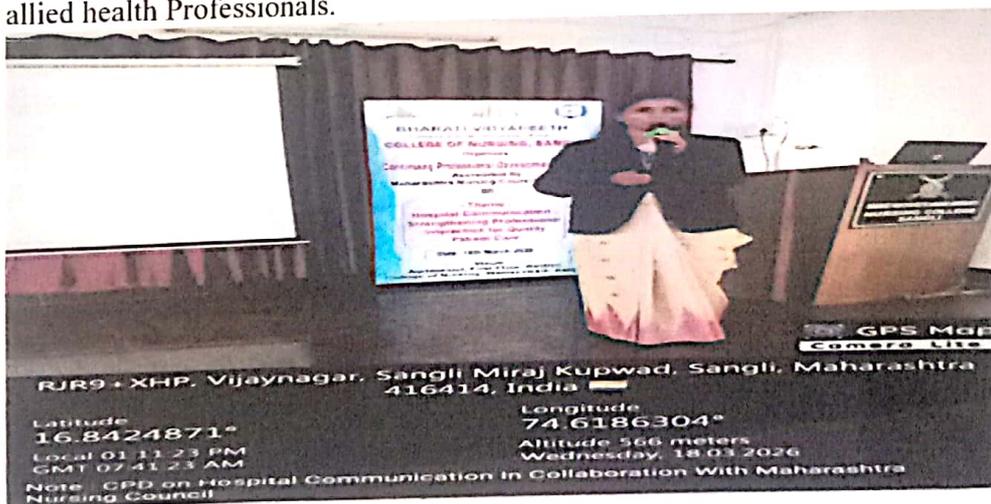
Faculty Members & Participant



Dr. Bahubali Geddugol. Topic : Importance of Therapeutic Communication in Nsg. Practice.



Mr. Vishal Ghorpade Topic : Interprofessional Communication among doctors, Nurses and allied health Professionals.



Mrs. Snehalata S. Reddy. Topic : Horizontal Communication



Mrs. Sudaivi P. Kadam.

Downward Communication.



Mrs. Nirmala Ashish Londhe.

Upward Communication

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