

BACHELOR OF HOTEL MANAGEMENT & CATERING TECHNOLOGY (CBCS-2018 COURSE)
B.H.M.C.T. Sem-VI : SUMMER : 2025
SUBJECT: TRENDS IN HOUSEKEEPING

Day : Monday
Date : 19/05/2025

S-19968-2025

Time : 02:00 PM-04:30 PM
Max. Marks : 60

N.B.:

- 1) All questions are compulsory.
- 2) Answers to Both the sections to be written in **SAME** answer book.
- 3) Figures to right indicate **FULL** marks.

SECTION - I

Q.1) Answer the following: (Any 6)

(06)

- | | |
|----------------|------------------------|
| 1) R- value | 6) Tower configuration |
| 2) Outsourcing | 7) HPSVs |
| 3) Dupion Silk | 8) FBA's. |
| 4) Sericulture | 9) Grey water |
| 5) Biogas | 10) Tebilization |

Q.2) Attempt **ANY THREE** of the following

(12)

- a) Explain various reports generated in housekeeping department through MIS.
- b) What are the various services managed by Facility Management in a hotel.
- c) Discuss methods that may be adopted by eco-sensitive hotels for energy conservation.
- d) What are the variety of pillows offered in Pillow Menu for guests in hotel.

Q.3) Attempt **ANY THREE** of the following

(12)

- a) Elaborate on general guidelines for water conservation
- b) Explain the following terms:
 - i) VoIP
 - ii) PDA
 - iii) LAN
 - iv) GPS
- c) Write a short note on Rainwater harvesting.
- d) List down the points to be considered while selecting bed linen.

SECTION - II

Q.4) Answer **ANY SIX** of the following:

(06)

- | | |
|---------------------|----------------------|
| 1) Waste management | 6) Glossmeter |
| 2) Anthropometry | 7) High albedo paint |
| 3) Vertical gardens | 8) VOCs |
| 4) Damask | 9) Mulches |
| 5) Fly Ash | 10) Slumber |

PTO

Q.5) Attempt ANY THREE of the following (12)

- a) List down the common postures in housekeeping tasks that are the reason for cumulative trauma disorders.
- b) What are the advantages of implementing Ergonomics?
- c) Explain new trends in hotels that are changing the nature of housekeeping in hospitality.
- d) What are the types of waste generated from hotels?

Q.6) Attempt ANY THREE of the following (12)

- a) What are important points to consider while designing uniforms?
- b) List advantages and disadvantages of Vermicomposting.
- c) Define "Ecotel". What are the criteria for the certification of ecotels?
- d) Elaborate on information technology amenities provided in guestrooms.

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