B. SC. (HOSPITALITY & HOTEL ADMINISTRATION) (CBCS 2024)
B. Sc. (H & HA) Sem-I : WINTER : 2024
SUBJECT: FUNDAMENTALS OF FOOD & BEVERAGE SERVICE-I

Day : Friday
Date : 22/11/2024

W-29476-2024

Time : 10:00 AM-12:00 PM
Max. Marks : 50

N.B.

1) All questions are **COMPULSORY**.
2) Figures to the right indicate **FULL** marks.

		Marks	BTL	CO
Q.1	Attempt **ANY TEN** of the following: **(10 marks)**			
i)	Which one of the following is an example of Welfare catering? A) Fine Dining Restaurant B) Brasserie C) Coffee shop D) School	1	Remembering	CO1
ii)	The concept of Fast Food was first introduced in A) USA B) UAE C) India D) UK	1	Remembering	CO1
iii)	A Pub A) An licensed establishment serving beers, alcoholic beverages and a Dance Floor B) Lounge Bar C) Self Service cafeteria D) Quick Service Restaurant	1	Remembering	CO1
iv)	A Cyclic menu is followed in A) Hotels B) Restaurants C) Coffee Shop D) College cafeteria/ Mess	1	Remembering	CO1
v)	A Side board is also known A) Dummy waiter B) Tray Jack C) Board placed on the side D) A Board with sides	1	Remembering	CO2
vi)	The Dimension of slip cloth is A) 1 meter x 1 meter (3 feet X 3 feet) B) 2 meter X 2 meter C) 1 feet X 1 feet D) 15 cm X 15cm	1	Understanding	CO2

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vii)	Mise en Scene refers to A) Creating the scene before commencement of service B Pre- Preparation before commencement of service C) Closing procedure for the restaurant D) Commencement of service	1	Understanding	CO2
viii)	The Departmental head of the Food and Beverage department is A) Food and Beverage Manager B) Reception Head waiter C) Assistant Food and Beverage Manager D) Hotel Director	1	Understanding	CO1
ix)	Baize is a A) Protective felt covering on the table B) Bronze material C) Stainless Steel D) Woollen material	1	Remembering	CO2
x)	Size of a Serviette is A) 1 meter x 1 meter (3 feet X 3 feet B) 18 X 18 inches or 20 X 20 inches C) 1 feet X 1 feet D) 2 feet X 2	1	Remembering	CO2
xi)	The diameter of Joint plate/ Full plate is A) 20 cm B) 18 cm C) 10 inches or 25 cm D) 10 cm diameter	1	Remembering	CO2
xii)	Stainless steel is often used as a service ware because of its durability and resistance to corrosion A) True B) False	1	Analysing	CO2
xiii)	Traditionally Cutlery refers to knives and cutting implements Single choice. A) True B) False	1	Understanding	CO2
xiv)	The Dimension of a Side plate is A) 6 inches or 15 cm B) 18 inches C) 10 inches D) 18 inches	1	Remembering	CO2

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			Marks	BTL	CO
Q.2		Attempt **ANY FIVE** of the following: **(20 Marks)**			
	i)	Give the duties and responsibilities of an Reception Head waiter(Host/ Hostess)	4	Understanding	CO1
	ii)	Describe any Eight qualities required by Food and beverage staff.	4	Understanding	CO1
	iii)	Describe in detail the various types of IRD services Full Room Service Partial Room Service Breakfast only(Breakfast door knob card) Tea Coffee making facilities Mini Bar facility.	4	Understating	CO3
	iv)	What is a) Drive in b) Home Delivery c) Drive Thru d) Self-service Cafeteria	4	Understanding	CO3
	v)	What interdepartmental co-ordination is required between Food and beverage service department and Front office department , Housekeeping department	4	Understanding	CO1
	vi)	With help of a chart give the classification of Non-alcoholic beverages	4	Evaluating	CO4
Q.3		Attempt **ANY FIVE** of the following: **(20 Marks)**	Marks	BTL	CO
	i)	Give the Duties and responsibilities of Head Waiter	4	Understanding	CO1
	ii)	Give Professional Hygienic appearance guidelines to be followed by Food and Beverage service personnel's	4	Applying	CO1
	iii)	List and describe any Four Aerated Beverages.	4	Remembering	CO4
	iv)	List and describe any Four types of coffees served in food service establishments	4	Remembering	CO4
	v)	Give the classification of Catering establishments.	4	Understanding	CO1
	vi)	Explain the following Food and Beverage auxiliary areas **a)** Still Room **b)** Hot Plate	4	Understanding	CO2
	vii)	Describe the following a) Soda water b) Bitter lemon c) Tonic water d) Grenadine	4	Understanding	CO4

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